



Swansea Asylum Seekers Support

Tel: 07853 717017

Email: vol.sbassg@gmail.com

Website: www.sass.wales

SASS Volunteer Role - Kitchen Team Member

Role Overview

Our **kitchen team volunteers** play an essential role in preparing and serving food at our community drop-ins. Tasks include:

- Cooking and preparing nutritious meals for large groups.
- Following food safety procedures and completing kitchen monitoring paperwork.
- Serving snacks, tea, coffee, and soft drinks before the main meal.
- Keeping the kitchen clean and organised throughout the session.
- Cleaning up at the end of a session.
- Collaborating with the team to manage the kitchen rota.
- Adhering to policies on **fair food distribution** to ensure all community members are served with dignity and respect.

Our drop-ins provide up to **200 meals per session** to community members facing hardship, isolation, and food insecurity. Sharing a **delicious hot meal** fosters a welcoming environment and **encourages engagement in other group activities**.

Responsibilities

- Prepare the kitchen for service at the start of the session.
- Assist in cooking and food preparation.
- Serve snacks and drinks before the main meal.
- Maintain food safety and hygiene standards using monitoring paperwork.
- Ensure a **friendly, respectful** approach to fellow volunteers and community members.
- Follow **kitchen hygiene procedures**, including opening and closing duties.

Skills and Qualities

- **Cooks** should have experience preparing **large quantities** of nutritious meals.
- Commitment to **providing a welcoming and effective service**.
- Ability to work in a **fast-paced kitchen environment**.
- Strong **teamwork and communication skills** to collaborate on a weekly rota.
- Willingness to complete **accredited Level 2 Food Safety training** (provided to all volunteers).

Time Commitment

- Volunteers can help **weekly, fortnightly, or monthly** based on availability.
- We offer **flexible opportunities** to involve as many volunteers as possible.



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Volunteer Benefits

- Accredited **food safety training** to boost CVs and job applications.
- We are happy to provide **references** for employment.
- For **asylum seekers**, we can provide **support letters** recognising their **hard work and commitment** in supporting fellow community members.
- Become part of a **friendly and dynamic community** where both beneficiaries and local volunteers connect and support one another.

Volunteer Inductions

All new volunteers are invited to attend an **induction session** where they will learn about SASS, our mission, and key facts about the **UK asylum system**. The session also provides an overview of the **different volunteer roles available**, helping new volunteers find a role that best suits their skills and interests.

Volunteer Wellbeing & Feedback Sessions

To ensure volunteers feel supported and valued, we hold **periodic wellbeing sessions** where volunteers can discuss their experiences, provide feedback, and explore new opportunities within SASS. These sessions help us improve our work while creating a supportive and inclusive environment for all volunteers.

Contact Diana: Email: diana.amaya.sass@gmail.com – **Mobile/Whatsapp:** 07707 850900

SASS Community Drop-ins

Fridays: 4pm - 7pm - St James Parish Hall, Walters Road, Swansea. SA1 4QA

[Google Maps](#)

Saturdays: 12pm - 3pm - York Place Baptist Church, 1 York St, Swansea. SA1 3LZ

[Google Maps](#)

SASS Links

About SASS: www.sass.wales/about-sass/

SASS News: www.sass.wales/news/

SASS Directory: www.sass.wales/sass-directory/