



**Swansea Asylum Seekers Support**

Tel: 07853 717017

**Email:** vol.sbassg@gmail.com

**Website:** www.sass.wales

## **SASS Volunteer Role - English Language Support Team**

### **Role Overview**

The **English Language Support Team** plays a crucial role in helping asylum seekers and refugees improve their English skills, boosting their confidence and ability to engage with daily life in the UK. Volunteers assist in delivering **English language lessons** at our drop-ins, working closely with our **ESOL Coordinator** to plan and develop the provision. We welcome both **qualified English language teachers** and **volunteers without formal qualifications** who are keen to assist in lessons.

### **Responsibilities**

- **Delivering or assisting in the delivery of English language lessons** at community drop-ins.
- **Providing informal support** to learners by encouraging participation and conversation.
- **Working with the ESOL Coordinator** to plan lessons and develop teaching approaches.
- **Helping set up learning spaces** with materials and resources.
- **Adapting sessions** to suit learners of different levels and backgrounds.
- **Providing a welcoming and supportive environment** for learners.

### **Lesson Materials**

- **Teaching materials are provided**, ensuring structured learning sessions.
- **Volunteers are encouraged to suggest or bring additional materials** that could enhance learning.
- Sessions may include **conversation practice, vocabulary building, reading exercises, and role-play scenarios** to support real-life communication.

### **Skills and Qualities**

- **No formal teaching qualifications required** (but TEFL/ESOL qualifications are welcome!).
- **Patience and a friendly, encouraging approach** to working with learners.
- **Good communication skills** and a clear speaking voice.
- **Ability to work as part of a team** and follow lesson plans.
- **Adaptability and cultural awareness**, as learners come from diverse backgrounds.
- **A passion for helping others** and breaking down language barriers.

### **Time Commitment**

- Volunteers can assist **weekly, fortnightly, or monthly** based on availability.
- Drop-in lessons typically take place during **scheduled community sessions**.



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## **Support & Benefits**

- **Training and guidance** provided by the ESOL Coordinator.
- **Opportunity to gain teaching experience**, particularly valuable for those pursuing ESOL/TEFL careers.
- References available for **job applications and asylum claims**.
- The chance to **make a real difference** in the lives of asylum seekers and refugees.
- Be part of a **friendly, welcoming team** supporting community integration.

## **Volunteer Inductions**

All new volunteers are invited to attend an **induction session** where they will learn about SASS, our mission, and key facts about the **UK asylum system**. The session also provides an overview of the **different volunteer roles available**, helping new volunteers find a role that best suits their skills and interests.

## **Volunteer Wellbeing & Feedback Sessions**

To ensure volunteers feel supported and valued, we hold **periodic wellbeing sessions** where volunteers can discuss their experiences, provide feedback, and explore new opportunities within SASS. These sessions help us improve our work while creating a supportive and inclusive environment for all volunteers.

**Contact Sue:** Email: sue.sass.esol@gmail.com – **Mobile/Whatsapp:** 07707 850898

## **SASS Community Drop-ins**

**Fridays: 4pm - 7pm - St James Parish Hall**, Walters Road, Swansea. SA1 4QA

[Google Maps](#)

**Saturdays: 12pm - 3pm - York Place Baptist Church**, 1 York St, Swansea. SA1 3LZ

[Google Maps](#)

## **SASS Links**

About SASS: [www.sass.wales/about-sass/](http://www.sass.wales/about-sass/)

SASS News: [www.sass.wales/news/](http://www.sass.wales/news/)

SASS Directory: [www.sass.wales/sass-directory/](http://www.sass.wales/sass-directory/)